

Navigation in a New Era: Crisis and Opportunity

SEPTEMBER 29, 2020



Welcome

Dear Roundtable Members & Invited Guests,

We hope you are staying healthy and safe.

Welcome to the launch of the Annual Meeting Series of the National Navigation Roundtable (NNRT)! This is our 4th Annual Meeting and like everything in 2020, this year is a little different as we are hosting a series of shorter, virtual meetings throughout 2020 and 2021. We look forward to a productive meeting, during which we will share stories of the impact of the crises in 2020 on navigation and discuss opportunities to help meet these challenges to better support and care for cancer patients during this time. It has been a year of significant change, growth and achievement, but much work remains!

The NNRT Annual Meeting is an important gathering of organizations and individuals dedicated to addressing key issues in patient navigation. This year's meeting themed, "Navigation in a New Era: Crisis and Opportunity" will explore topics, including addressing the challenges presented over the last year related to COVID-19, the impact of systemic racism and inequities in our healthcare systems. This initial meeting will be different than the format in previous years as we will spend most of our time together in dedicated conversations reflecting on the last year to help strategically guide us in our planning and mission. We will be thinking about how we can move our focus to solution-oriented approaches in our communities to improve access to care.

We are fortunate to be joined by Natalie S. Burke, President & CEO CommonHealth ACTION, who will deliver our keynote. She will speak to how we develop people and organizations to produce health through equitable policies, programs, and practices.

Special thanks to the Planning Committee, NNRT Steering Committee and others, who have worked tirelessly to plan the annual meeting. The Planning Committee has thoughtfully created an agenda to provide a forum to engage participants in meaningful dialogue vital to accomplishing our mission. We need your critical thinking, expertise, and participation to advance our shared efforts. We thank you in advance for taking the time to attend our annual meeting.

If you have feedback for us, please pass it along. We are committed to not only listening to your ideas, but also securing the resources to make them happen. Our goal is for you to emerge from the meeting feeling heard and energized by our collective progress and empowered to advance navigation efforts. Mark your calendars for continuing this discussion on December 7, 2020, where we will be integrating what we hear from all of you to build a stronger collective approach to reducing inequities in cancer care.

We are grateful for the financial contributions from Genentech and Abbvie, and for the support from the American Cancer Society that propels this work forward. The work of The NNRT would not be possible without the support of our valued partners.

We look forward to seeing you online!

Sincerely,



Tracy Battaglia, MD, MPH Chair, National Navigation Roundtable
Boston University School of Medicine and Public Health



Andrea Dwyer, Vice Chair, National Navigation Roundtable
University of Colorado

Mission & Vision

The National Navigation Roundtable (NNRT) launched in 2017 is a national coalition of over 80-member organizations and invited individuals, dedicated to achieving health equity and access to quality care across the cancer continuum through effective patient navigation. Our members include partners from diverse sectors including academia, public health, advocacy and survivor groups, professional societies, industry, training, and state and federal agencies among many others.

The goal of the Roundtable is to advance navigation efforts that (or in an effort to) eliminate barriers to quality cancer care, reduce disparities in health outcomes, and foster ongoing health equity.

The NNRT serves as a catalyst to initiate work on key issues around patient navigation, as well as to disseminate best practices and to overall enhance the field of navigation. The Roundtable is led by a Steering Committee, and through the efforts of its Task Groups, the Roundtable will lead initiatives that focus on:

- **Evidenced Based Promising Practices:** establishing an evidence-based/outcome-driven patient navigation model
Led by: Elizabeth Calhoun & Electra D. Paskett
- **Training & Certification:** ensuring that there is an activated trained workforce-to implement the model
Led by: Linda Burhansstipanov & Patricia Valverde
- **Policy:** establishing policies to support paying for implementation of the model
Led by: Elizabeth Franklin & Elizabeth Rohan

Our Task Groups develop projects to capitalize on the expertise of NNRT Roundtable member organizations to result in new solutions and resources.

A fundamental premise of the Roundtable is that collective action among member organizations will be more successful in advancing the field, than if they worked alone. A core principle of the Roundtable is that it will not duplicate or take on roles of member organizations; rather, the Roundtable seeks to enhance organization contributions in navigation through greater engagement with other stakeholders, as well as take on initiatives that all organizations deem worthy, but unlikely to initiate on their own.

Together, members work to share information, identify needs and opportunities, while addressing gaps relating to navigation.

2020 Annual Meeting Agenda

Navigation in a New Era: Crisis and Opportunity

September 29, 2020

1:00 - 1:45p EST

Pre-Meeting Workshop: The NNRT Orientation

New to either The NNRT or the annual meeting? Or maybe attended last year and still don't know what anyone does beyond your own task group? Then this is a session for you. Join leaders of The NNRT, as they give an overview of the Roundtable. What we do and how we do it, helping attendees get the most out of their involvement with The NNRT.

2:00 - 4:30p EST

1st Meeting of The NNRT Annual Meeting Series

2:00 - 2:15p EST

General Session: Welcome

Tracy Battaglia, MD, MPH, Chair, National Navigation Roundtable
Andrea (Andi) Dwyer, Vice Chair, National Navigation Roundtable

2:15 - 2:50p EST

Navigation Experiences in 2020

A panel of navigators share their experiences working on the front lines in the COVID-19 crisis.

Jamie M. Callahan, BSN-RN, OCN, CBCN, Oncology Nurse Navigator, Denver, CO
Clinical navigation for patients experiencing dual crises and travel restrictions

Zarek Mena, OPN-CG, Women's Health Program Manager, Norwalk, CT
Starting a food bank and responding to social determinants of health issues

Sandra E. Arellano, MA, CN-BM, Navigation Program Manager, Albuquerque, NM
Restructuring navigation roles & responsibilities, streamlining integrative supportive services and the importance of community partnerships

2:50 - 3:15p EST

Breakout Conversations: Our 2020 Experiences

Small groups of participants meet in virtual breakout rooms to share their experiences of crisis and opportunity in 2020.

3:15 - 3:20p EST

Break

2020 Annual Meeting Agenda

3:20-3:55 EST

Keynote Session: Navigation and Health Equity

Natalie S. Burke, President & CEO CommonHealth ACTION, Washington, DC
A nationally known speaker, “equity evangelist,” speaks to how we develop people and organizations to produce health through equitable policies, programs, and practices.

3:55-4:15 EST

Breakout Conversations: Applications

Small groups of participants meet in virtual breakout rooms to discuss how insights from today’s session can be applied to their navigation work.

4:15 - 4:30 EST

Review and Preview

Chairs Dr. Tracy Battaglia and Andrea (Andi) Dwyer share reflections on today’s accomplishments and the work to come in the next meetings in this series.

Speaker Bios



Jamie M. Callahan, BSN-RN, OCN, CBCN
Oncology Nurse Navigator, UCHHealth, Denver, CO

Jamie has been an oncology nurse since 2011. She has worked in 5 states and across multiple oncology settings. Most recently, as an Oncology Nurse Navigator Jamie works closely with patients who are newly diagnosed with breast cancer while also serving as team lead for her fantastic navigation team. She is passionate about the role of navigation in health care today and is excited to continue to be involved in moving the profession forward by standardizing metrics to show the difference navigation can make for all patients. Jamie is originally from Minnesota and loves all things Minnesota Sports-related.

Zarek Mena, OPN-CG

**Women's Health Program Manager, Whittingham Cancer Center/
MSK Physicians at Norwalk Hospital, Norwalk, CT**

Zarek Mena has 13 years of experience in the field of patient navigation and is a caregiver at heart. She obtained certifications from the Harold P. Freeman Patient Navigation Institute and the Academy of Oncology Nurse & Patient Navigators. She was instrumental in the creation of the Smilow Family Breast Health Center and MSKCC Physicians affiliation at Whittingham Cancer Center at Nuvance Health, including its numerous support programs. She was recently promoted to Women's Health Program Manager bringing CoC & NAPBC accreditation standards to the next level. She also facilitates Fairfield County Patient Navigation Network, comprised of nurse and non-clinical navigators, as well as participates in community advocacy efforts showing her passion to serve the cancer community.



Speaker Bios



Sandra E. Arellano, MA, CN-BM

**Navigation Program Manager, Lovelace Women's Hospital USA,
Albuquerque, NM**

Sandra Arellano earned a Master of the Arts degree in Health Advocacy from Sarah Lawrence College. She is a Doctoral Candidate at the University of New Mexico and has over 15 years of experience as a Health Educator, Navigator, and Advocate. She is also a Certified Breast Patient Navigator and manages the navigation program at Lovelace Women's Hospital NAPBC Accredited Breast Care Center in Albuquerque, NM and Co-Creator & Co-Chair of the New Mexico Patient Navigation Network. During COVID-19 she has worked continuously to provide support to newly diagnosed cancer patients, convert supportive services to an easily accessible online and telephone platform, cross-trained in daily clinic duties, and has continued to foster valuable community and national partnerships that provide much needed resources to patients. She states that it is an honor and a privilege to work with cancer patients and their loved ones and is inspired every day by their courage and resilience.

Speaker Bios

Natalie S. Burke

President & CEO, CommonHealth ACTION, Washington, DC

A nationally known speaker, “equity evangelist,” strategist, master facilitator, and public health leader, Natalie provides executive leadership for CommonHealth ACTION whose mission is to develop people and organizations to produce health through equitable policies, programs, and practices.

Since the mid-90s, Natalie has held leadership positions focused on creating opportunities for health through community, institutional, systemic, and policy change.

A graduate of the University of Maryland with a degree in Government and Politics, Natalie has been selected for numerous fellowships, including the Emerging Leaders in Public Health Fellowship (hosted by the University of North Carolina’s Schools of Business and Public Health), New York University’s Robert F. Wagner School of Public Service Lead the Way Fellowship for visionary and entrepreneurial leaders in the nonprofit sector, and she served as a W.K. Kellogg Foundation Fellow conducting federal health policy analysis at the National Health Policy Forum in Washington, DC. In 2012, she was selected to serve on the Council of Innovation Advisors for ConvergeUS, a national initiative focused on technology-based social innovation.

Since 2015, Natalie has served as co-Director of the Culture of Health Leaders National Program Center, funded by the Robert Wood Johnson Foundation; she directs the Kaiser Permanente Institute for Equitable Leadership in Baltimore; she is a member of the Institute for Healthcare Improvement’s Equity Advisory Group; and she is a member of the NationSwell Council.

Committed to the health and well-being of all people, Natalie views health as the product of complex interactions amongst systems and factors such as education, employment, environmental conditions, access to technology, housing, transportation, and health care. Throughout her career, she has sought to understand the root causes of ill-health, including the delicate balance amongst genetics, personal health behaviors, and the systems and institutions that provide the contexts within which we live our lives and make our decisions. That understanding guides her work with corporate, academic, elected, and community leaders whose decisions produce health. For the past decade, through curriculum development, education, and publications, she has focused on the roles that systemic privilege and oppression play in the production of the public’s health, particularly health inequities—this includes serving as the primary architect for CommonHealth ACTION’s nationally-recognized Equity, Diversity, and Inclusion Training Institute.



Steering Committee

Tracy Battaglia, MD, MPH (Chair), Boston University School of Medicine and Public Health

Andrea (Andi) Dwyer (Vice-Chair), University of Colorado

Harold Freeman, MD (Honorary Chair), Harold P. Freeman Patient Navigation Institute

Linda Burhansstipanov, MSPH, DrPH, Native American Cancer Research Corporation

Elizabeth Calhoun, PhD, MEd, University of Arizona

Linda Fleisher, PhD, MPH, The Children's Hospital of Philadelphia Research Institute

Elizabeth Franklin, PhD, MSW, Cancer Support Community

Karen M. Freund, MD, MPH, Tufts Medical Center, Tufts University School of Medicine

Sharon Gentry, RN, MSN, ONN-CG, AOCN, CBCN, CBEC, Academy of Oncology Nurse & Patient Navigators

Electra D. Paskett, PhD, The Ohio State University and James Cancer Hospital

Steven R. Patierno, PhD, Duke Cancer Institute

Angie Patterson, Georgia Center for Oncology Research and Education

Elizabeth Rohan, PhD, MSW, LCSW, Centers for Disease Control and Prevention

Patricia Valverde, PhD, MPH, Colorado School of Public Health

NNRT Staff

Dawn Wiatrek, PhD, American Cancer Society

Patrice Bowles, American Cancer Society

Nicole Erb, American Cancer Society

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