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**Moderator:
Andi Dwyer,
ACS NNRT, Chair**

Series Webinar #3

[navigationroundtable.org](https://www.navigationroundtable.org)



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American Cancer Society National Navigation Roundtable Fall 2023 Call to Action Series

Here's the Evidence Panorama



**November 8, 2023
3:30 p.m. – 4:45 p.m.**

The American Cancer Society National Navigation Roundtable (ACS NNRT) was established in 2017. The ACS NNRT is a national coalition of 80 member organizations to advance navigation efforts that eliminate barriers to quality care, reduce disparities, and foster ongoing health equity across the cancer continuum. The American Cancer Society provides organizational leadership and expert staff support to the ACS NNRT.

Zoom Best Practices



This meeting will be recorded.



You will be muted with your video turned off when you join the call.



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Questions? Type them in the Question/Answer box at the bottom of your screen.



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thank you!

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Novocure, Genentech, Sanofi,
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Objectives

- **The Importance, Impact of Research and Program Implementation**
- **Identifying Valid Research**
- **Effective Communications – Sharing the Research**
- **Using Metrics Effectively in Research and Implementation**



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National Navigation Roundtable (NNRT)

<https://navigationroundtable.org/>

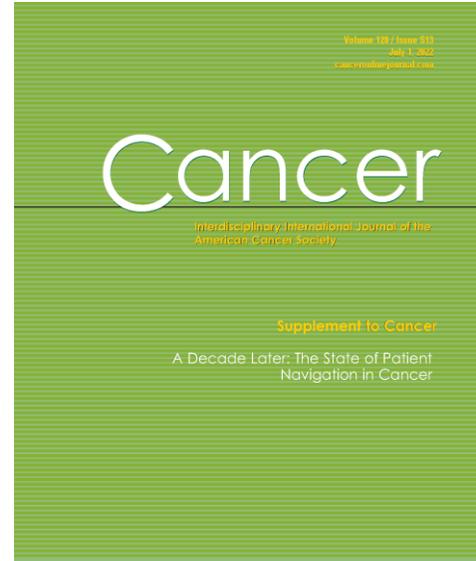
Mission: High quality cancer care for all through evidence-based patient navigation

Vision: NNRT is a collaboration that advances patient navigation efforts to eliminate barriers for quality care, reduce disparities in health outcomes and foster ongoing health equity across the cancer continuum.

5-Year Aim (2021 – 2026): To support the creation of a sustainable model for oncology patient navigation to achieve health equity across the continuum of cancer care.



Literature



WILEY



DOI:10.3322/caac.21805

EDITORIAL

Isn't there enough evidence on the benefits of patient navigation?

Volume 128, Issue S13, July 2022

A Decade Later: The State of Patient Navigation in Cancer

The Supplement is a collection of 13 patient navigation articles that will improve cancer care disparities across the cancer continuum by highlighting the critical role of evidence-based navigation. The articles span an array of topics critical to the field, including the state of the science, challenges and opportunities for evaluation, workforce standards, role delineation and lessons from Community Health Worker Professionalization.



WILEY



Evidence Base Promising Practice Task Group Leadership American Cancer Society National Navigation Roundtable



Electra D. Paskett, PhD
Ohio State University



Elizabeth Calhoun, PhD, MEd
University Of Illinois Chicago



navigationroundtable.org

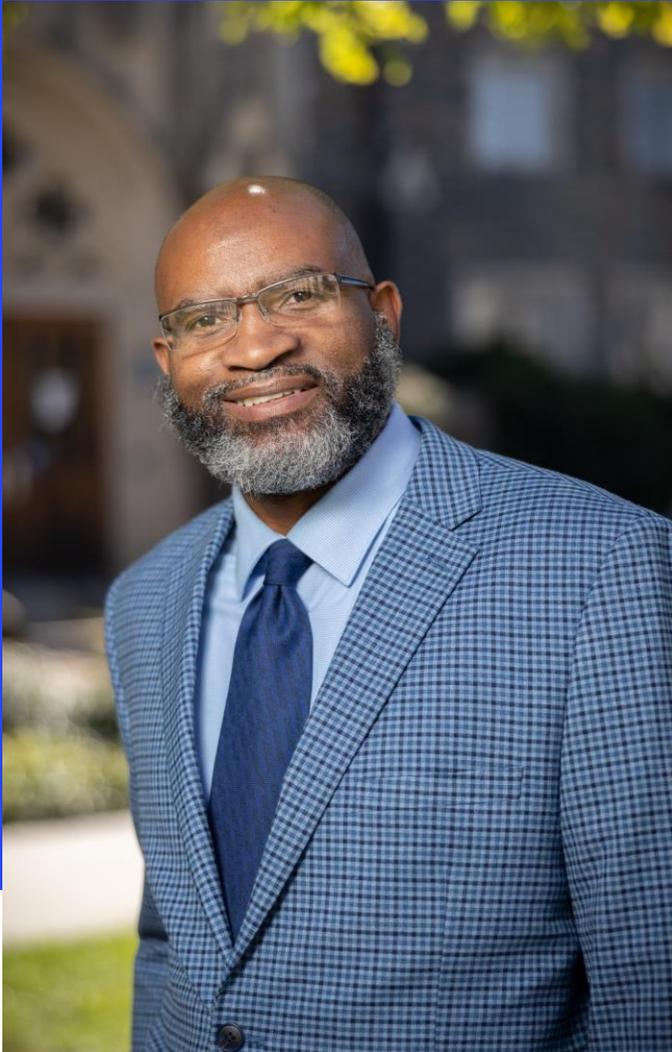


Moderator:
Andi Dwyer

Panel:
Dr. Paskett and Dr. Calhoun

Part 2

Patient Navigation Field Examples



Angelo Moore, PhD, RN, NE-BC, FAAN

Director, Office of Health Equity,
Duke Cancer Institute



Duke Cancer Institute

Putting best practice tools and approaches in patient navigation into action – national efforts and application to community outreach and engagement programs

Linda Fleisher, PhD, MPH, Fox Chase Cancer Center, Andrea Dwyer, The Colorado School of Public Health and University of Colorado Cancer Center, Angelo Moore, Angelo Moore, PhD, RN, NE-BC, Duke Cancer Institute, Carla Strom, MLA, Wake Forest Baptist Comprehensive Cancer Center

Approaches to Professionalize and Sustain Patient Navigation

- Patient navigation is an evidence-based and professional role, with defined competencies, formal professional standards, training, certification and standardized metrics.
- There is a need to increase awareness and share examples from the field highlighting the adoption and integration of best practices for patient navigation.

Building Blocks for Professionalization of Navigation



ACS launched NNRT in 2017 with the goal of sustaining and expanding Patient Navigation. ACS NNRT along with its partners will work together to:



Professional Oncology Navigation Task Force (PONT) Standards

- After 3 decades, standards of practice did not exist
- Provides clinical oncology navigators and patient navigators with clear information regarding the standards of professional practice
- Guidance regarding the knowledge & skills all professional navigators should possess to deliver high-quality, competent, and ethical services
- Provides benchmarks for healthcare employers
- Information for policy & decision makers to understand the role of the professional oncology navigator

The PONT Standards address the areas of ethics; qualifications; knowledge; cultural and linguistic humility; interdisciplinary and interorganizational collaboration; communication; professional development; supervision; mentorship and leadership; self-care; prevention, screening, and assessment; treatment, care planning, and intervention; psychosocial assessment and intervention; survivorship; end of life; advocacy; operational management; practice evaluation and quality improvement; and evidence-based care.

Patient Navigation Metrics – AONN Standardized Metrics



The AONN+ Standardized Metrics consist of 35 national evidence-based metrics used to measure the impact of patient navigation programs based on clinical outcome, patient experience and return on investment.



Duke Cancer Institute

Duke Cancer Institute utilizes a longitudinal patient navigation program model that begins with education in community settings through survivorship for members of historically underserved and marginalized populations. The Office of Health Equity is the Outreach arm of the patient navigation program that focuses on these community members until a cancer diagnosis is determined, then do a warm hand-off to navigators to guide them through treatment and survivorship.

DCI Patient Navigation Model



Access to Services



Colorado Cancer Screening Program

The University of Colorado Cancer Center's statewide partnership with safety net clinic systems and used data and metrics to make the case for Medicaid reimbursement for community health

Colorado Cancer Screening Program

- CCSP aims to reduce disparities in access to cancer screening among Colorado communities.
- Founded in 2006 the Colorado Cancer Screening Program (CCSP) is a statewide program of the University of Colorado Cancer Center, fueled by the academic and public health expertise of the Colorado School of Public Health and funding from the Cancer, Cardiovascular and Pulmonary Disease (CCPD) Grant Program.
- CCSP partners with Federally Qualified Health Centers, Rural Health Clinics, Critical Access Hospital and other safety net clinic systems and partners to use evidence-based approaches to reduce disparities in CRC screening, lung cancer screening, and hereditary cancer risk assessment.
- Healthcare teams and patient navigators support medically underserved communities with overcoming barriers and increasing access to care through patient education, care coordination, client reminders and addressing social determinants to health.



Wake Forest Baptist

Through the use of AONN adapted metrics, the Wake Forest Baptist Comprehensive Cancer Center demonstrated the impact and integration of a bilingual/bicultural Hispanic Patient Navigator position with an emphasis on community outreach.

Population Health Navigation

- The Office of Cancer Health Equity is focused on improving the outcomes for underserved populations by:
 - Removing significant barriers to timely quality care across the cancer continuum
 - Providing timely navigation in a culturally/linguistically sensitive and appropriate manner
 - Supporting research focused on eliminating cancer disparities
 - Increasing diverse participation and retention in clinical trials through patient education
 - Facilitating culturally sensitive community outreach, engagement, and education

Population Health Navigation

- Culturally concordant (and bilingual)
- Generalist/multi-disease patient navigation
- Non-clinical navigation for adult migrant population
- Underserved populations: Hispanic, Rural, W/Black, etc.
- Trained and certified by AONN+
- Advanced professionals from multiple backgrounds
- Member of multidisciplinary care team
- Focused on social & emotional needs
- Clinical trial education
- Community outreach and engagement

Training, Metrics & Roles

Training & Education

- Minimum of bachelor degree
- Most have masters degree
- Harold P. Freeman Patient Navigation Institute
- George Washington Oncology Patient Navigation Training
- Continuous education and training
- Health Equity
- Triage Cancer
- Insurance & Benefits
- Community Resources

Current Use of Metrics for CDE

- Prevalence of catchment area
- # of community events, webinars, presentations
- # reached, attended, engaged, educated, referred for navigation
- Community Center and other health screenings
- # of screenings, type of screenings
- # of covered and uninsured screenings
- # referred for follow-up diagnostic testing and treatment
- Navigation
- # navigated
- Type and number of barriers
- Amount of time spending navigating (minutes)
- Methods of communication
- # referred to other navigators or community resources
- Patient experience

Examples of Patient Navigation Trainings



WHAT IS A PATIENT NAVIGATOR?



Metrics, Workforce & Sustainability

IMPACT OF CCSP-METRICS MATTER

- CCSP and partners have navigated nearly 40,000 people into preventive screening since 2006.
- The program has detected over 400 cancers in patients.
- CCSP estimates that we have also prevented over 500 cancers (detection of advanced adenomas) and saved the health care system conservatively \$20M based on the conservative amount to treat these cancers minus the program costs.

CCSP Patient Navigation Sustainability Assessment Tool



strengthen capacity for patient navigation practices within an organization's setting

PNCT

Community Health Worker Training



Training program for patient navigators, care coordinators, community health workers and others working to remove barriers to care

- Screen for 2000 participants per year with knowledge, confidence and skills to engage, counsel, and refer to care
- Trained and certified by AONN+
- Member of multidisciplinary care team
- Focused on social & emotional needs
- Clinical trial education
- Community outreach and engagement



colorado school of public health

PN/CHW Workforce Development

- Salud Family Health Centers HRSA, CCSP lead from University of Colorado to support CRC Screening, CDE as a partner for Tx Navigation
- CHW HRSA Training Grant – Colorado funded to train 240 new CHWs through the PNCT, coupled with an internship or apprenticeship.

Training, Metrics & Roles

Training



AONN+ Metrics

- Domain: Coordination of Care/Care Transitions
- Domain: Professional Roles and Responsibilities
- Domain: Research, Quality, Performance Improvement
- Domain: Psychosocial Support, Assessment
- Domain: Operations Management, Organizational Development, Health Economics
- Domain: Survivorship and End of Life

Acuity Scale

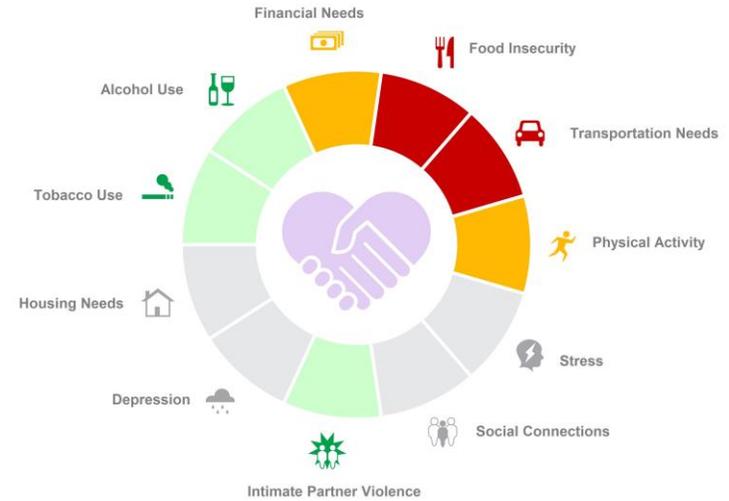
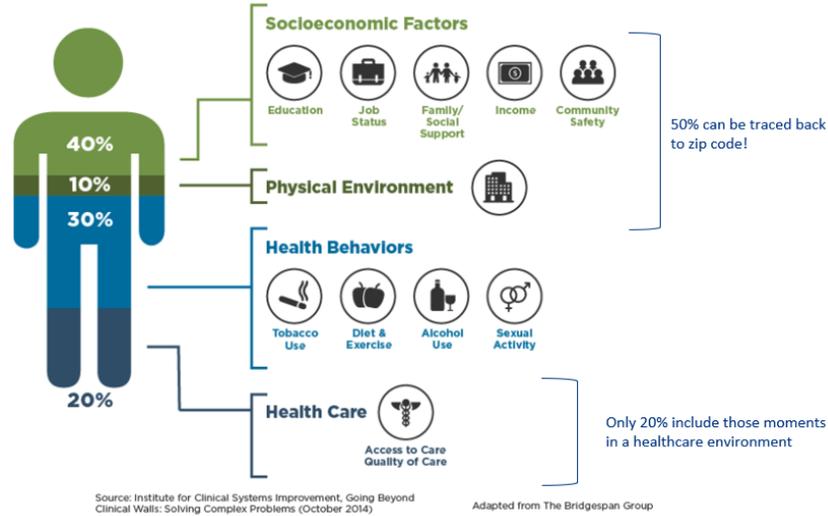
1	2	3	4	5
Low	Low-Mid	Mid	High	Very High

HealthyPlanet

1	2	3	4	5
Low	Low-Mid	Mid	High	Very High



Jennifer Bires, MSW, LCSW, OSW-C
Executive Director,
Life with Cancer and
Patient Experience
Inova Schar Cancer Institute



LWC Stats

Show Row Info
 Show Last Filled Value
 Show Details
 Show All Choices

LWC Stats

Location (select for face to face visits only)

Clinic
 Rad Onc
 Infusion
 Inpatient
 LWC Location
 Other

Patient Type

Adult: Cancer patient
 Adult: Caregiver
 Pediatric: Cancer patient
 Pediatric: Caregiver
 Pediatric: Child of adult cancer patient
 Pediatric: Other

Time Spent

15 minutes
 30 minutes
 45 minutes
 60+ minutes

Intervention Level

1 - Outreach
 2 - General Education
 3 - Specific Education, Resources Referral, Assessment
 4 - Clinical Interventions
 5 - Complex Care Coordination

Level 1- Outreach: Introduction via email or voicemail.

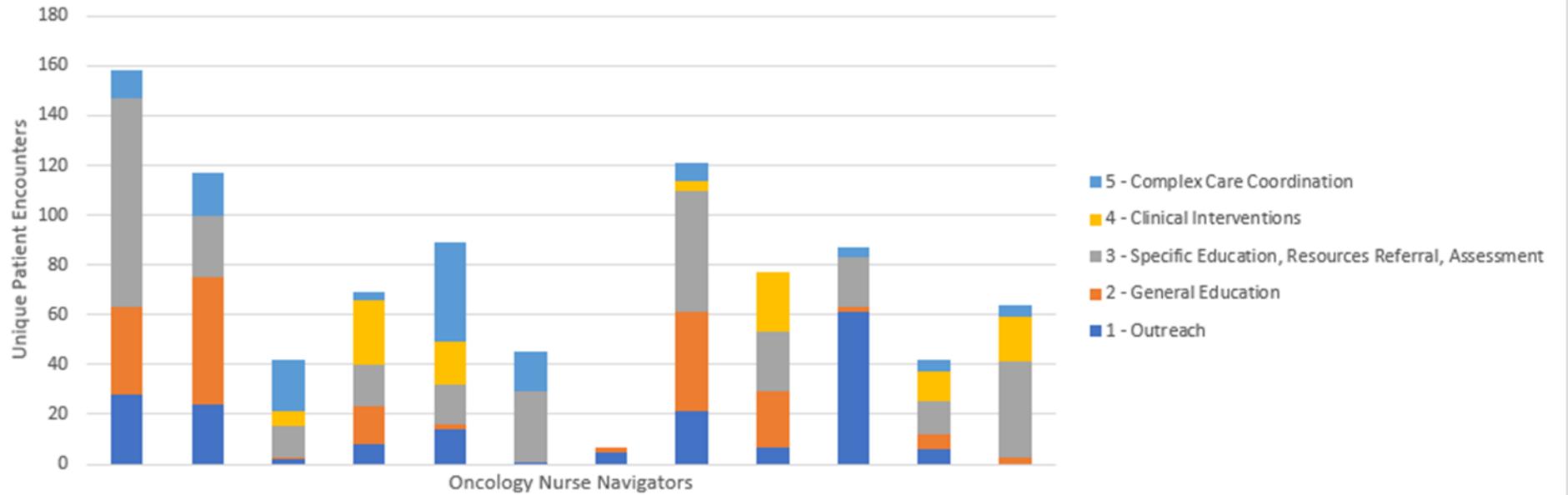
Level 2- General Education: Introduction to Life with Cancer and role. Follow Up/Check-ins.

Level 3- Specific Education, Resources Referral, Assessment:
 Specific Education: Disease Education, Side Effect Education,
 Resource Referral: (Community Resources) Programs, Education Classes, Support Groups, Peer Programs, Massage, Acupuncture, and just placing referrals without discussion.
 Assessment: SDOH, education level, symptoms, emotional distress

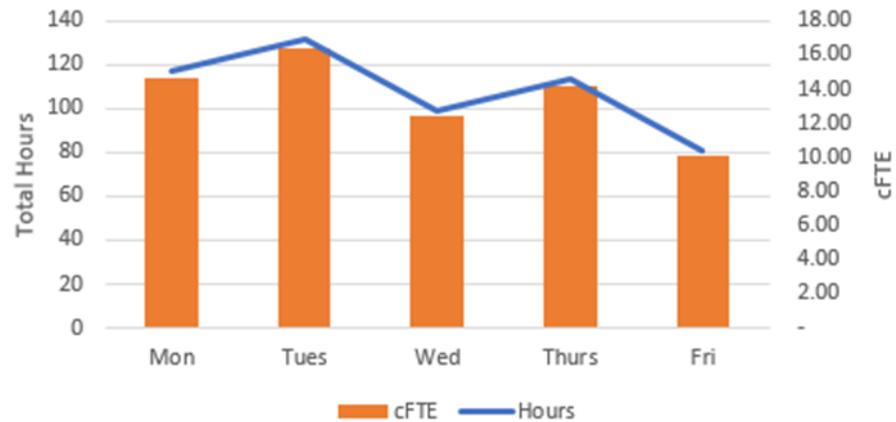
Level 4- Clinical Interventions: Teaching skills: examples: NG tube, wound care, drain care, port care, breast surgery, symptom management

Level 5-Complex Care Coordination: Coordinating and discussing with onco-fertility, physicians, dietician, case manager, psychiatrist, therapist, pediatric program, Saville center, and palliative care

LWC Levels of Intervention ONNs 10/1-11/1/2023

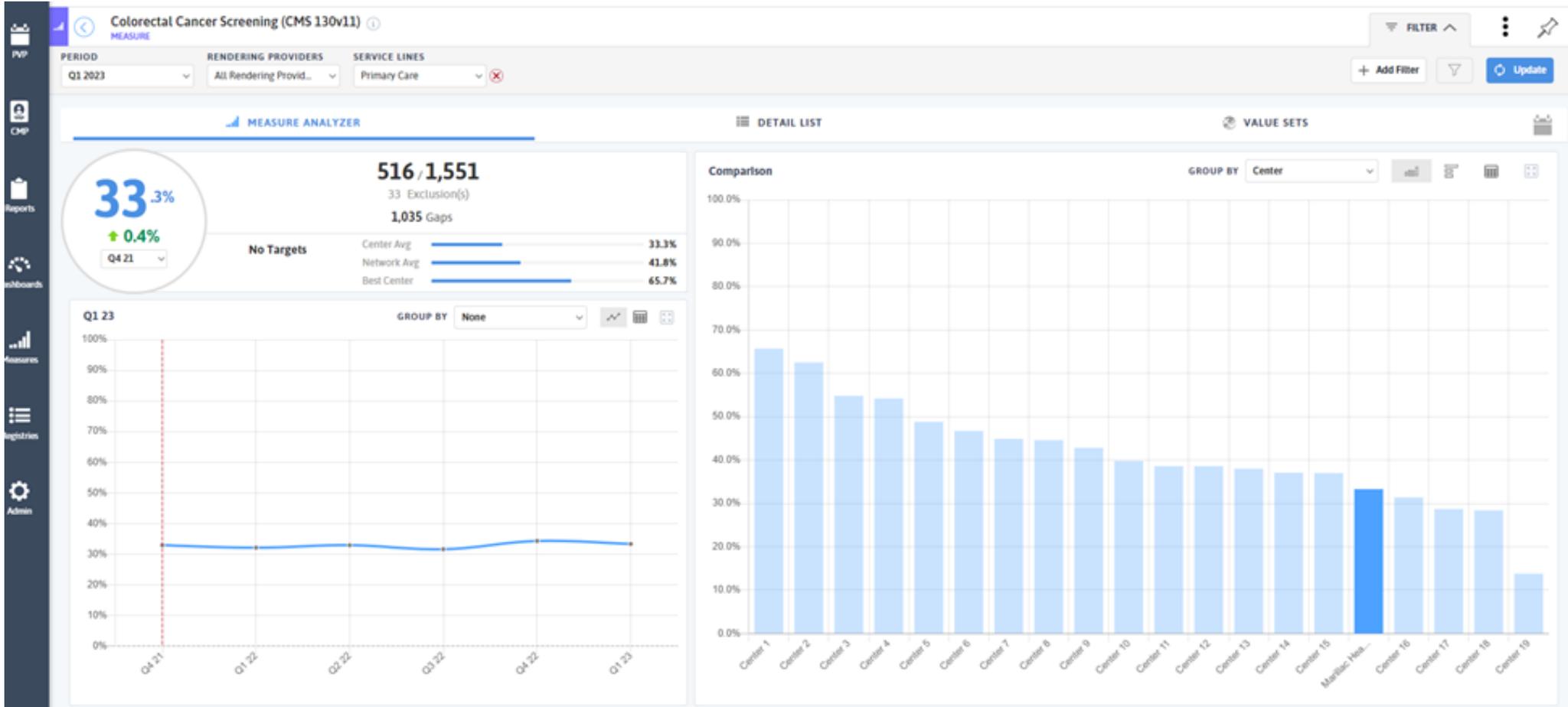


LWC ONNs Time Spent 10/1-11/1/2023





Karla C. McCann,
Patient Navigator, Grant Coordinator
Marillac Health



First Quarter 2023 – Azara



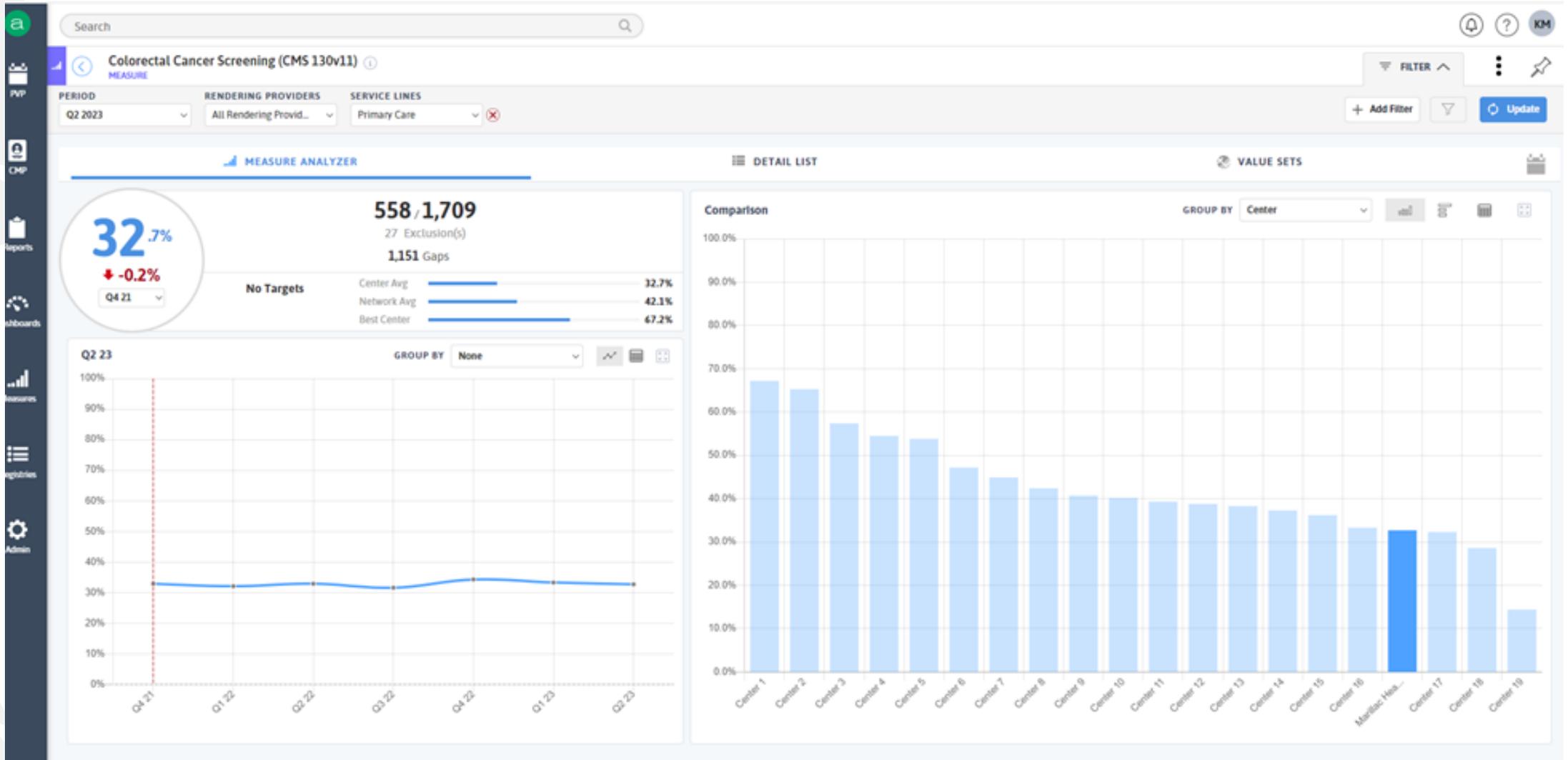
Patient Navigation – Pre-visit Planning process

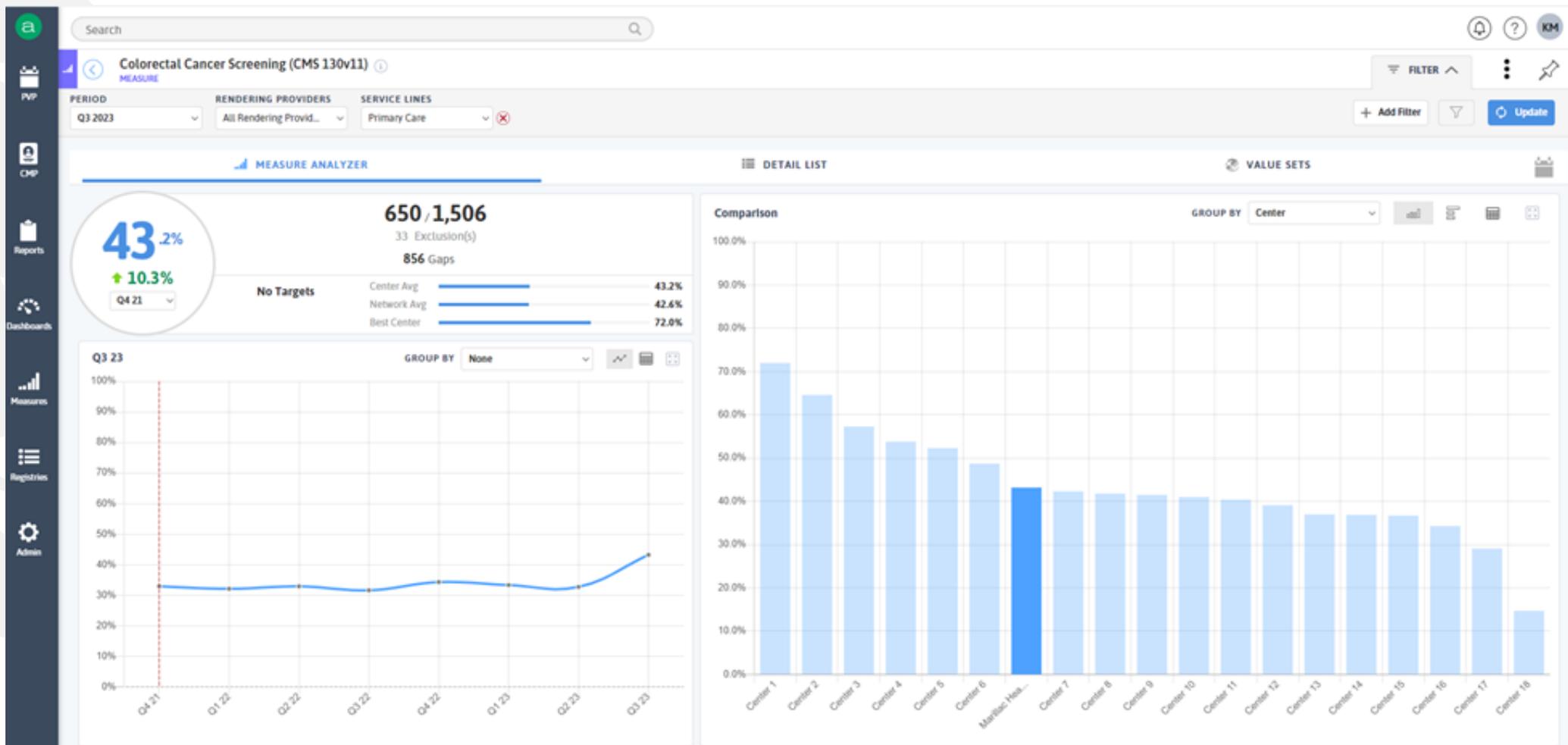
Pre-visit Planning

Identify patients who are due for the screening or need a follow up

- Identify patient ages 45 – 75
- Alert the charts
- Request a colon screening referral Dx Z12.11, Z12.12

Second Quarter 2023 – Azara





Third Quarter 2023 – Azara

Reviewed our Pre- visit process

- Identify patient ages 45 – 75
- Alert the charts
- Request a colon screening referral
- COLOGUARD
- FITKIT



Questions and Answers
Moderator: Kristina Thomson,
ACS NNRT, Director

Have Questions?
Type them in the Question-and-Answer
box at the bottom of your screen.

NNRT Call to Action Webinars

American Cancer Society National Navigation Roundtable (ACS NNRT) Fall 2023 Call To Action Series

Register Here



Utilizing the Oncology Navigation Standards in Professional Practice, Examples From the Field
September 26, 2023
1 p.m. - 2:15 p.m.



Creating Workforce Development Path
October 26, 2023
2 p.m. - 3:15 p.m.



Here's the Evidence Panorama
November 8, 2023
3:30 p.m. - 4:45 p.m.



Pursuing Patient Navigation Policy Landscape
December 6, 2023
2 p.m. - 3:15 p.m.



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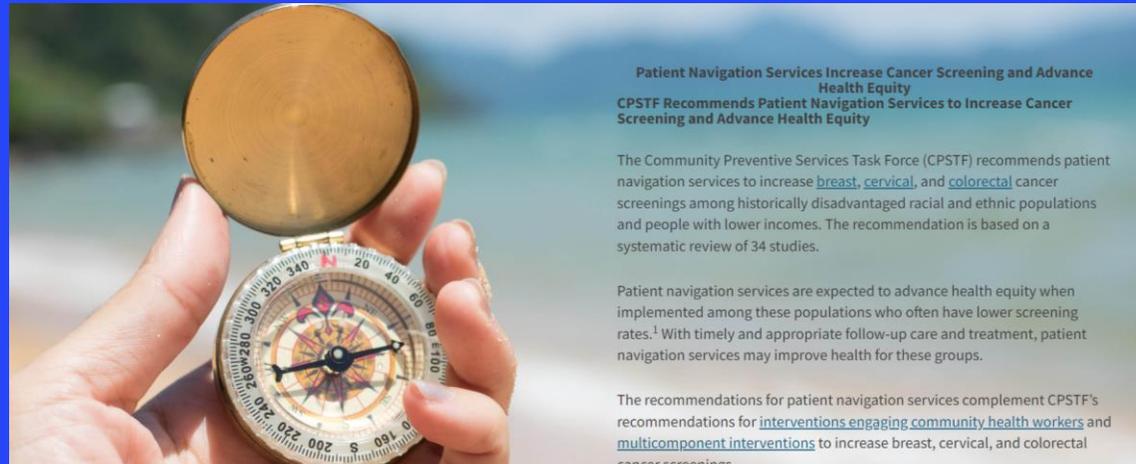
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