



In this special issue:

- **Help Shape the Future of Navigation Reimbursement:** Share your perspective by completing the Navigation Reimbursement PIN Pulse Survey

JULY 2026

Your Voice Matters: Navigation Reimbursement PIN Pulse Survey

SURVEY

2026 ACS NNRT Navigation Reimbursement PIN Pulse Survey



**Help Build the Future
of Patient Navigation**

Take Survey Now

Navigation Reimbursement PIN Pulse Survey is Now Open!

**Help Shape the Future of Patient Navigation Sustainability -
Every response strengthens our understanding and helps inform future action.**

The ACS National Navigation Roundtable (ACS NNRT) is proud to launch its 3rd Annual Patient Navigation Reimbursement Survey, open July 20 through October 14, 2026.

As patient navigation reimbursement continues to evolve, it is critical that we understand how organizations across the country are engaging with and implementing available reimbursement opportunities, including the Patient Navigation and Principal Illness Navigation (PIN) services billing codes. This annual survey helps ACS NNRT track national trends, identify barriers and successes, and better understand the changing reimbursement landscape for navigation services.

We invite all organizations providing navigation services to participate, including:

- ✓ Organizations currently utilizing navigation reimbursement billing codes.
- ✓ Organizations actively planning to implement navigation billing codes.
- ✓ Organizations not currently planning to pursue reimbursement billing.
- ✓ Organizations that are not yet familiar with navigation reimbursement opportunities.

Every perspective matters! Whether your organization is already billing for navigation services, considering implementation, or just beginning to learn about these reimbursement pathways, your experience provides valuable insights that help inform the future reimbursement strategies and sustainability initiatives for patient navigation.

Importantly, survey data are collected and reported in a de-identified and aggregated manner. This allows ACS NNRT to track and trend navigation reimbursement adoption, utilization, and payment patterns nationwide while protecting the confidentiality of participating organizations. These insights are essential to understanding how reimbursement for navigation services is evolving across different settings and regions and where additional support is needed.

The survey takes only a few minutes to complete, and the findings will directly inform ACS NNRT's efforts to:

- Develop practical tools and resources for navigation programs.
- Create targeted educational and training opportunities.
- Advance advocacy and policy initiatives.
- Identify emerging reimbursement trends and challenges.
- Strengthen the long-term sustainability of patient navigation services.

Help Us Reach the Entire Navigation Community

In addition to completing the survey, we ask that you share it broadly within your organization and professional networks. Please forward the survey to patient navigators, navigation leaders, program administrators, finance and revenue cycle teams, operational leaders, and other colleagues involved in navigation services and reimbursement activities.

The more organizations represented, the more accurately we can capture the national landscape and advocate for the resources and policies needed to support sustainable navigation programs.

Survey Timeline

Survey Opens: July 20, 2026

Survey Closes: October 14, 2026

While the survey will remain open through October 14, early responses are strongly encouraged.

Take the Survey

 [Survey Link](#) or scan the QR Code below

Questions?

Contact: nnrt@cancer.org

Thank you for your continued support of the ACS NNRT. By participating and sharing this survey with your colleagues and contacts, you are helping build the data and evidence needed to advance reimbursement, strengthen sustainability, and expand access to patient navigation services nationwide.

Complete the survey. Share it widely. Help shape the future of patient navigation.



2026 Pulse Survey

The American Cancer Society National Navigation Roundtable (ACS NNRT) was established in 2017. The ACS NNRT is a national coalition of member organizations dedicated to advancing high-quality cancer care for all through evidence-based patient navigation. The American Cancer Society provides organizational leadership and expert staff support to the ACS NNRT.



Contact us!

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